

make any changes warranted by our review, including adoption of a PAP modeled on the New Jersey PAP.

The PAP is modeled on the New York plan to which Verizon is subject in New York, Massachusetts, Rhode Island, and Connecticut. The proposed PAP would establish a self-executing process under which affected competitors receive payments if Verizon fails to satisfy pre-determined performance standards on a sub-set of the carrier-to-carrier reporting metrics.

To ensure that our PAP meets its declared goals, we require Verizon to modify *its proposal in certain respects to account for the specific circumstances of the Maine market*. Accordingly, our determinations are subject to Verizon's satisfying the following conditions:

1. The PAP will incorporate the following language: If as of the date of this letter a CLEC has an approved interconnection agreement for the State of Maine which provides for performance penalties, the CLEC will be entitled to receive penalties under both the PAP and the interconnection agreement until the termination date of the agreement.
2. *The effective date of the PAP is the first day of the month after the Commission files its comments with the FCC.*
3. The PAP must require a first year audit at Verizon's expense and thereafter at the Commission's discretion upon its own initiative. Verizon will be responsible for the costs of any Commission-ordered audit.
4. The dollars at risk must be 39% of Verizon-Maine's net return based upon 2000 ARMIS data for Maine.
5. *Verizon must meet the same flow-through targets in Maine as it does in New York, i.e. 95% for Achieved and 85% for Total. However, Verizon will have 12 months to reach these levels of flow-through before penalties will attach. Until that time, Verizon PAP penalties will be based upon the proposed flow-through rates of 90% for Achieved and 60% for Total.*
6. The PAP will use the metrics described in Attachment B
7. Verizon will amend section II.C.1 of the PAP to provide that a -1 score in a given month will be subject to change depending upon the score for that measure for the previous two months, rather than the next two months, as originally proposed. Verizon will provide a report twice a year summarizing the prior six months' -1 scoring changes. This change will have the benefit of more immediate payments to companies affected by violations of the performance standards.

8. For estimating service parity of metrics in the PAP and for all sample sizes, Verizon will use a non-parametric, "distribution-free" method, which does not depend on the inherent shapes of the metrics' statistical distributions.
9. The minimum sample size for determining parity for metrics will be at least one wholesale and one retail transaction per month and one wholesale transaction per month for benchmark measures.
10. Verizon should use the table in Attachment C for determining parity for benchmark metrics with small samples.
11. *If Verizon continues to sponsor statistical parity methods based on the theory of hypothesis testing, we expect Verizon to work with the parties and staff to analyze parity tests with both Type I and Type II errors.*
12. Verizon will provide data as described in Attachment D.

Conclusion

Conditioned on Verizon Maine's assurance that it will satisfy the items specified above, the Commission expects to recommend that the Federal Communications Commission approve Verizon's Section 271 application to offer interstate long distance telephone service to customers in Maine.

Sincerely,

Dennis L. Keshl
Administrative Director

cc: Service list

Attachment A

Rapid Response Process

A. General Provisions.

Contact List. The Commission will establish a list of contacts for CLECs and Verizon to use for RRP purposes. The list will be found on the Commission's web page. The contacts on the list should be used when corresponding about a RRP case.

Flexibility of Process. The Commission expects the process outlined below will be followed. However, if particular circumstances warrant, the RRP Team (RRPT) will have the flexibility to adjust the process to accommodate particular timing or factual situations.

Docketing of Complaints. When a complainant files a complaint, it should caption both the e-mail and the complaint document as follows: RRP – complainant company name – date the complaint is filed. All correspondence and other references to a particular complaint should reference the original caption. Complaints will only be given a PUC docket number if the RRPT issues a written decision. Once the PUC docket number is assigned, all correspondence should reference that number, e.g. any appeals to the full Commission.

B. RRPT Authority and Process

Types of Cases. The RRPT will have delegated authority from the Commission to hear cases that could be brought under 35-A M.R.S.A. § 1302. The RRP is intended to address disagreements among competing carriers regarding their obligations under the Telecommunications Act of 1996. The RRP will not address complaints which require Commission findings or decisions which would result in substantial changes to major legal determinations or policy matters.

Necessity of Attempts to Informally Resolve Complaint. When the RRPT receives a complaint, it will first evaluate whether the carriers have made sufficient efforts to resolve the dispute informally before bringing a formal complaint to the Commission. The RRP is not a substitute for a carrier's escalation process. The RRP does, however, recognize that the escalation process itself could be the subject of dispute and completing every step is not a prerequisite for initiating a complaint. There is no bright line test; it will be the judgment of the RRPT. Complainants should exhaust as many informal channels as is possible and appropriate under the specific circumstances before filing a complaint under the RRP.

Attachment A

Preliminary Findings. The RRPT will have authority to issue Preliminary Findings as outlined in 35-A M.R.S.A. § 1304 (5). A Preliminary Finding shall be defined as an order directing parties to take actions pending the final resolution of the proceeding. In determining whether to grant a preliminary finding, the RRPT shall consider the likelihood that the relief requested would be ordered at the conclusion of the proceeding, the benefit to the public or affected customers compared to the harm to the utility or other customers of issuing the order, and the public interest. In determining whether to grant preliminary relief, the RRPT will also consider the costs associated with complying with the Preliminary Finding and the willingness of the requesting party to reimburse all costs if the final decision is contrary to the Preliminary Finding. Either party may appeal an adverse Preliminary Finding to the full Commission.

Motion to Dismiss or Defer. The RRPT may dismiss or defer a complaint without prejudice and direct the parties to continue negotiations. The RRPT may indicate a date on which, if the parties have still not reached a resolution, the parties may refile the complaint with the RRPT. The RRPT may also determine that the issues in the complaint are policy issues that would be better served in the broader context of a Commission investigation. In that case, the RRPT will refer the matter to the Commission, and may also make a Preliminary Finding in the immediate case before the RRPT. Either party may appeal to the full Commission a RRPT decision to dismiss a complaint.

Final Decision. The RRPT will have delegated authority from the Commission to issue any order that could be issued under 35-A M.R.S.A § 1306. All Final Decisions issued by the RRPT must be memorialized in a final written Order and docketed.

Appeal. All parties will have the right to appeal a final RRPT decision to the full Commission. Any such appeal must be filed with the Administrative Director of the Commission within five (5) days of the date the RRPT Final Order is issued. The full Commission will then affirm, overturn or remand the RRPT decision.

All parties will have the right to appeal a final order by the full Commission pursuant to 35-A M.R.S.A § 1320.

Attachment A

C. Penalties

Upon Verizon Maine's willful failure to comply with an order issued by the RRPT (or an RRPT order affirmed by the Commission), the RRPT may recommend to the Commission, and the Commission may impose, penalties up to \$10,000 for the first occasion, up to \$20,000 for a second willful failure to comply with the Order and up to \$40,000 for any subsequent willful failures to comply with the same Order. Upon a CLEC's willful failure to comply with an order issued by the RRPT (or an RRPT order affirmed by the Commission), the RRPT may recommend to the Commission, and the Commission may impose, penalties of up to \$1,000 per day.

Any RRPT penalties paid by Verizon in a certain month will be deducted from the monthly cap level used for calculating any PAP penalties for the same month.

The filing of a complaint by the CLEC under the RRP constitutes the CLEC's consent to all provisions described above.

RRP PROCESS

Step 1

- Complainant calls the party with whom there is a dispute and gives notice that they are planning to file a complaint with the Commission Rapid Response Team the next business day.

Step 2

At least 1 business day following Step 1

- Complainant files complaint electronically with RRPT. The email shall contain the appropriate caption for the complaint, and the actual complaint shall be a document attached to the email.
- A complaint shall contain sufficient information to indicate (1) the facts underlying the complaint; (2) the harm which is resulting or could result to the complainant due to the situation; (3) what specifically about the situation requires immediate redress; (4) steps which the parties have taken to resolve the situation prior to the filing of the complaint; (5) whether or not complainant is requesting a preliminary finding. The complaining party shall also indicate the times it will be available for a conference call on the 2nd business day after the complaint is filed. Copy of complaint is sent electronically to the RRPT and the responding party.

Step 3

One business day following Step 2

- Responding party acknowledges the complaint and provides times when the party will be available for a conference call on the next business day. The party *may* respond to the factual issues in the complaint but is not required to do so. The responding party may also request that the complaint be dismissed or referred to the full Commission because it (1) is not ripe for review; or (2) is not a matter which should be addressed by the RRPT. The acknowledgement and any response shall be emailed to the RRPT and the complainant.
- The RRT will schedule a time for the Preliminary Conference Call within 2 business days.

Attachment A

- Step 4 Two Business days following Step 2
- Preliminary Conference Call. The following may occur:
 - Responding party may provide oral response to complaint;
 - Deadline established for written response, if appropriate;
 - RRPT may request additional information from each party and set a schedule for its production;
 - RRPT may schedule follow-up telephone conference among the parties;
 - RRPT may issue a Preliminary Finding or dismiss the complaint; either party may appeal to the Commission an adverse Preliminary Finding or dismissal;
 - The issue may be resolved to both parties satisfaction.
- Step 5 At a time determined by RRPT, a follow-up conference call will be held and the following may occur:
- Parties will update RRPT on progress since last call;
 - Parties will discuss information provided in response to any RRPT requests from Step 4;
 - RRPT may issue a Preliminary Finding or dismiss the complaint; either party may appeal to the Commission an adverse Preliminary Finding or dismissal;
 - The issue may be resolved to both parties satisfaction;
 - RRPT may request written comments and/or schedule a Notice of Decision Call.
- Step 6 If required by the RRPT, parties file comments at the appointed time.
- Step 7 If required by RRPT, a final conference call is held and the following may occur:
- RRPT hears closing argument from parties and issues oral decision.
 - RRPT hears closing argument from parties and schedules time for written decision.
- Step 8 Final written decision is issued. Unless Final Order is stayed by RRPT, the Final Order remains in effect pending appeal.

Attachment A

Step 9 Within 5 business days after written decision is issued, a party may:

- Appeal the Final Order to full Commission.
- Request a stay of the Final Order pending appeal.

Verizon Maine - PAP metrics

Metric #	Metric	Service	Product	Parity (P) or Benchmark (B)	M/U	MOE	Critical Measures	Special Provisions	CCAP	Comments
PO-1-01	Customer Service Record	OSS	EDI	B	M	Resale&UNE	Resale&UNE			
PO-1-01	Customer Service Record	OSS	CORBA	B	M	Resale&UNE	Resale&UNE			
PO-1-01	Customer Service Record	OSS	WEBGUI	B	M	Resale&UNE	Resale&UNE			
PO-1-02	Due Date Availability	OSS	EDI	B	M	Resale&UNE				
PO-1-02	Due Date Availability	OSS	CORBA	B	M	Resale&UNE				
PO-1-02	Due Date Availability	OSS	WEBGUI	B	M	Resale&UNE				
PO-1-03	Address Validation	OSS	EDI	B	M	Resale&UNE				
PO-1-03	Address Validation	OSS	CORBA	B	M	Resale&UNE				
PO-1-03	Address Validation	OSS	WEBGUI	B	M	Resale&UNE				
PO-1-05	TN Reservation	OSS	EDI	B	M	Resale&UNE				
PO-1-05	TN Reservation	OSS	CORBA	B	M	Resale&UNE				
PO-1-05	TN Reservation	OSS	WEBGUI	B	M	Resale&UNE				
PO-1-06	Facility Avail./Loop Qual.	OSS	EDI	B	M	DSL	DSL			
PO-1-06	Facility Avail./Loop Qual.	OSS	WEBGUI	B	M	DSL	DSL			
PO-2-02	OSS Interface Availability - Prime	OSS	EDI	B	M	Resale&UNE	Resale&UNE			
PO-2-02	OSS Interface Availability - Prime	OSS	WEBGUI	B	M	Resale&UNE	Resale&UNE			
PO-2-02	OSS Interface Availability - Prime	OSS	CORBA	B	M	Resale&UNE	Resale&UNE			
PO-3-02	% Answer within 30 Seconds - Ordering	Resale	Resale	B	M	Resale				
PO-3-02	% Answer within 30 Seconds - Ordering	UNE	UNE	B	M	UNE				
PO-3-04	% Answer within 30 Seconds - Repair	Resale&UNE	All Repair Calls	B	M	Resale&UNE				
PO-4-01	% Change Management Notices sent on Time	OSS	All types	B	M				CCAP	
PO-4-03	Change Management Delay (8 + Days late)	OSS	All types	B	M				CCAP	
PO-5-01	Software Validation	OSS	OSS	B	M				CCAP	
PO-7-04	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no work around	OSS	OSS	B	M				CCAP	
PO-8-01	% On Time Manual Loop Qualifications	OSS	OSS	B	U	DSL				
PO-8-02	% On Time Engineering Record Request	OSS	OSS	B	U	DSL				
PO-9-01	% Missing Notifier Trouble Ticket PONS Cleared within 3 Bus. Days	OSS	OSS	B	U			EDI		Not a C2C metric, but in NY PAP
OR-1-02	% On Time LSRC - Flow Through	Resale	POTS	B	U	Resale	Resale			
OR-1-04	% On Time LSRC - No facility check (E)	Resale	POTS	B	U	Resale	Resale			
OR-1-04	% On Time LSRC - No facility check (E)	Resale	Specials - Total	B	U	Resale				
OR-1-06	% On Time LSRC - Facility check (E)	Resale	POTS	B	U	Resale	Resale			
OR-1-06	% On Time LSRC - Facility check (E)	Resale	Specials - Total	B	U	Resale				95% w/in 5 days
OR-1-02	% On Time LSRC - Flow Through	UNE	POTS	B	U	UNE	UNE			
OR-1-04	% On Time LSRC - No facility check (E)	UNE	POTS	B	U	UNE	UNE	UNE ORD.		
OR-1-04	% On Time LSRC - No facility check (E)	UNE	Specials - Total	B	U	UNE				
OR-1-06	% On Time LSRC - Facility check (E)	UNE	POTS	B	U	UNE	UNE	UNE ORD.		
OR-1-06	% On Time LSRC - Facility check (E)	UNE	Specials - Total	B	U	UNE				95% w/in 5 days
OR-1-04	% On Time LSRC - No facility check (E)	UNE	2Wire Digital	B	U	DSL				
OR-1-04	% On Time LSRC - No facility check (E)	UNE	2Wire xDSL Loop	B	U	DSL	DSL			
OR-1-04	% On Time LSRC - No facility check (E)	UNE	2Wire xDSL Line Sharing	B	U	DSL	DSL			
OR-1-06	% On Time LSRC - Facility check (E)	UNE	2Wire Digital	B	U	DSL				
OR-1-06	% On Time LSRC - Facility check (E)	UNE	2Wire xDSL Loop	B	U	DSL				
OR-1-06	% On Time LSRC - Facility check (E)	UNE	2Wire xDSL Line Sharing	B	U	DSL				
OR-1-12	% On Time FOC	Interconn.	Trunks 4#192	B	U	Int. Trunks				
OR-1-13	% On Time DLR	Interconn.	All Trunks	B	U	Int. Trunks				
OR-2-02	% On Time LSR Reject - Flow Through	Resale	POTS	B	U	Resale	Resale			
OR-2-04	% On Time LSR Reject - No facility check (E)	Resale	POTS	B	U	Resale	Resale			
OR-2-04	% On Time LSR Reject - No facility check (E)	Resale	Specials - Total	B	U	Resale				
OR-2-06	% On Time LSR Reject - Facility check (E)	Resale	POTS	B	U	Resale	Resale			
OR-2-06	% On Time LSR Reject - Facility check (E)	Resale	Specials - Total	B	U	Resale				95% w/in 5 days
OR-2-02	% On Time LSR Reject - Flow Through	UNE	POTS	B	U	UNE	UNE			
OR-2-04	% On Time LSR Reject - No facility check (E)	UNE	POTS	B	U	UNE	UNE	UNE ORD.		
OR-2-04	% On Time LSR Reject - No facility check (E)	UNE	Specials - Total	B	U	UNE				
OR-2-06	% On Time LSR Reject - Facility check (E)	UNE	POTS	B	U	UNE	UNE	UNE ORD.		
OR-2-06	% On Time LSR Reject - Facility check (E)	UNE	Specials - Total	B	U	UNE				95% w/in 5 days
OR-2-04	% On Time LSR Reject - No facility check (E)	UNE	2Wire Digital	B	U	DSL				

Metric #	Service	Product	Party (P) or Benchmark	MOE	Critical Measures	Special Provisions	CCAP	Comments
OR-2-04	% On Time LSR Reject - No facility check (E)	UNE	UNE	UNE	UNE	UNE	UNE	
OR-2-06	% On Time LSR Reject - Facility check (E)	UNE	UNE	UNE	UNE	UNE	UNE	
OR-2-08	% On Time LSR Reject - Facility check (E)	UNE	UNE	UNE	UNE	UNE	UNE	
OR-2-12	% On Time LSR Reject - Facility check (E)	UNE	UNE	UNE	UNE	UNE	UNE	
OR-3-02	% Resubmission Not Rejected	CSS	Resale & UNE combined	B	U	EDM	EDM	
OR-4-08	% SOP to Bill Completion with 3 Business Days	Resale	Resale	B	U	Resale	Resale	Not a C2C metric, but in NY PAP
OR-5-01	% Flow Through - Activated	UNE	UNE	B	U	UNE	UNE	
OR-5-03	% Flow Through - Activated	UNE	UNE	B	U	UNE	UNE	Special provision is to make either total or activated UNE flow through
PR-3-08	% Completed with 5 Days (1-5 lines) - No Dispatch	Resale	POTS	P	U	Resale	Resale	
PR-3-09	% Completed with 5 Days (1-5 lines) - Dispatch	Resale	POTS	P	U	Resale	Resale	
PR-3-08	% Completed with 5 Days (1-5 lines) - No Dispatch	UNE	Platform/Other	P	U	UNE	UNE	
PR-3-09	% Completed with 5 Days (1-5 lines) - Dispatch	UNE	Platform/Other	P	U	UNE	UNE	
PR-3-08	% Completed with 3 Days (1-5 lines) - No Dispatch	UNE	2Wire x DSL - Line sharing	B	U	DSL	DSL	
PR-3-09	% Completed with 3 Days (1-5 lines) - Dispatch	UNE	2Wire x DSL - Line sharing	B	U	DSL	DSL	
PR-4-01	% Missed Appl. - BA - Total	Resale	Specs - Total	P	U	Resale	Resale	
PR-4-02	Average Delay Days	Resale	Specs - Total	P	U	Resale	Resale	
PR-4-04	% Missed Appl. - No Dispatch	Resale	POTS	P	U	Resale	Resale	
PR-4-05	% Missed Appl. - Dispatch	Resale	Specs	P	U	Resale	Resale	
PR-4-01	% Missed Appl. - BA - Total	UNE	POTS	P	U	UNE	UNE	
PR-4-02	Average Delay Days	UNE	Specs - Total (w/ EEL/OF)	P	U	UNE	UNE	
PR-4-04	% Missed Appl. - Dispatch	UNE	Specs - Total	P	U	UNE	UNE	
PR-4-05	% Missed Appl. - No Dispatch	UNE	POTS-Platform	P	U	UNE	UNE	
PR-4-02	Average Delay Days	UNE	POTS-Platform	P	U	UNE	UNE	
PR-4-04	% Missed Appl. - Dispatch	UNE	Loop New	P	U	UNE	UNE	
PR-4-05	% Missed Appl. - No Dispatch	UNE	Loop New	P	U	UNE	UNE	
PR-4-02	Average Delay Days	UNE	POTS-Digital	P	U	UNE	UNE	
PR-4-04	% Missed Appl. - Dispatch	UNE	2Wire Digital	P	U	UNE	UNE	
PR-4-05	% Missed Appl. - No Dispatch	UNE	2Wire Digital	P	U	UNE	UNE	
PR-4-02	Average Delay Days	UNE	wire xDSL line sharing/split	P	U	DSL	DSL	
PR-4-04	% Missed Appl. - Dispatch	UNE	2Wire Digital	P	U	DSL	DSL	
PR-4-05	% Missed Appl. - No Dispatch	UNE	2Wire Digital	P	U	DSL	DSL	
PR-4-02	Average Delay Days	UNE	wire xDSL line sharing/split	P	U	DSL	DSL	
PR-4-04	% Missed Appl. - Dispatch	UNE	2Wire Digital	P	U	DSL	DSL	
PR-4-05	% Missed Appl. - No Dispatch	UNE	2Wire Digital	P	U	DSL	DSL	
PR-4-02	Average Delay Days	UNE	Trunks	P	U	Int. Trunks	Int. Trunks	
PR-4-04	% Missed Appl. - Dispatch	UNE	wire xDSL line sharing/split	P	U	DSL	DSL	
PR-4-05	% Missed Appl. - No Dispatch	UNE	wire xDSL line sharing/split	P	U	DSL	DSL	
PR-5-01	% Missed Appointment - Facilities	Resale	Specs - Total	P	U	Resale	Resale	
PR-5-02	% Orders Missed for Facilities > 15 Days	Resale	Specs - Total	P	U	Resale	Resale	
PR-5-01	% Missed Appointment - Facilities	UNE	Specs - Total	P	U	UNE	UNE	
PR-5-02	% Orders Missed for Facilities > 15 Days	UNE	Specs - Total	P	U	UNE	UNE	
PR-5-01	% Missed Appointment - Facilities	Interconn.	Trunks	P	U	Int. Trunks	Int. Trunks	
PR-5-02	% Orders Missed for Facilities > 15 Days	Interconn.	Trunks	P	U	Int. Trunks	Int. Trunks	
PR-6-01	% Installation Troubles Reported Within 30 Days	Resale	POTS	P	U	Resale	Resale	
PR-6-01	% Installation Troubles Reported Within 30 Days	UNE	Specs - Total	P	U	UNE	UNE	
PR-6-01	% Installation Troubles Reported Within 30 Days	UNE	Platform/Other	P	U	UNE	UNE	
PR-6-01	% Installation Troubles Reported Within 30 Days	UNE	Specs - Total	P	U	UNE	UNE	
PR-6-01	% Installation Troubles Reported Within 30 Days	UNE	Hot Cut Loop	P	U	UNE	UNE	
PR-6-01	% Installation Troubles Reported Within 30 Days	UNE	2Wire Digital	P	U	UNE	UNE	
PR-6-01	% Installation Troubles Reported Within 30 Days	UNE	2Wire Digital	P	U	UNE	UNE	
PR-6-01	% Installation Troubles Reported Within 30 Days	UNE	wire xDSL line sharing/split	P	U	DSL	DSL	
PR-6-01	% Installation Troubles Reported Within 30 Days	UNE	Trunks	P	U	Int. Trunks	Int. Trunks	

Metric #	Metric	Service	Product	Party (P) or Benchmark (B)	MU	MOE	Critical Measures	Special Provisions	CCAP	Comments
MR-1-01	Average Response Time - Create Trouble	OSS	Web GUI	B	M	ResaleUNE				
MR-1-03	Average Response Time - Modify Trouble	OSS	Web GUI	B	M	ResaleUNE				
MR-1-05	Average Response Time - Cancel Trouble	OSS	Web GUI	B	M	ResaleUNE				
MR-1-06	Average Response Time - Test Trouble	OSS	Web GUI	B	M	ResaleUNE				
MR-2-01	Network Trouble Report Rate (Loop)	Resale	Specials - Total	P	U	Resale				
MR-2-02	Network Trouble Report Rate (Total)	UNE	Specials - Total	P	U	Resale				
MR-2-02	Network Trouble Report Rate (Loop)	UNE	POTS	P	U	UNE				
MR-2-02	Network Trouble Report Rate (Loop)	UNE	Specials - Total	P	U	UNE				
MR-2-02	Network Trouble Report Rate (Loop)	UNE	2Wire Digital	P	U	DSL				
MR-2-02	Network Trouble Report Rate (Loop)	UNE	2Wire x DSL	P	U	DSL				
MR-2-02	Network Trouble Report Rate (Loop)	UNE	wire xdsl line sharing/split	P	U	DSL				
MR-2-03	Network Trouble Report Rate (Central Office)	UNE	2Wire Digital	P	U	DSL				
MR-2-03	Network Trouble Report Rate (Central Office)	UNE	2Wire x DSL	P	U	DSL				
MR-2-03	Network Trouble Report Rate (Central Office)	UNE	wire xdsl line sharing/split	P	U	DSL				
MR-3-01	% Missed Repair Appl. (Loop)	UNE	POTS	P	U	Resale				
MR-3-01	% Missed Repair Appl. (Central Office)	Resale	POTS	P	U	Resale				
MR-3-01	% Missed Repair Appl. (Loop)	UNE	POTS	P	U	UNE				
MR-3-01	% Missed Repair Appl. (Central Office)	UNE	POTS	P	U	UNE				
MR-3-02	% Missed Repair Appl. (Loop)	UNE	2Wire Digital	P	U	DSL				
MR-3-02	% Missed Repair Appl. (Loop)	UNE	2Wire x DSL	P	U	DSL				
MR-3-02	% Missed Repair Appl. (Loop)	UNE	wire xdsl line sharing/split	P	U	DSL				
MR-3-02	% Missed Repair Appl. (Central Office)	UNE	2Wire Digital	P	U	DSL				
MR-3-02	% Missed Repair Appl. (Central Office)	UNE	2Wire x DSL	P	U	DSL				
MR-3-02	% Missed Repair Appl. (Central Office)	UNE	wire xdsl line sharing/split	P	U	DSL				
MR-4-01	Mean Time to Repair - Total	Resale	Specials - Total	P	U	Resale				
MR-4-01	Mean Time to Repair - Loop Trouble	Resale	POTS	P	U	Resale				
MR-4-01	Mean Time to Repair - Loop Trouble	Resale	POTS	P	U	Resale				
MR-4-01	Mean Time to Repair - Loop Trouble	Resale	Specials - Total	P	U	Resale				
MR-4-02	Mean Time to Repair - Loop Trouble	UNE	Specials - Total	P	U	UNE				
MR-4-02	Mean Time to Repair - Loop Trouble	UNE	POTS	P	U	UNE				
MR-4-02	Mean Time to Repair - Loop Trouble	UNE	POTS	P	U	UNE				
MR-4-02	Mean Time to Repair - Loop Trouble	UNE	Specials - DSO & below	P	U	UNE				
MR-4-02	Mean Time to Repair - Loop Trouble	UNE	Specials - DSO & below	P	U	UNE				
MR-4-02	Mean Time to Repair - Loop Trouble	UNE	2Wire Digital	P	U	DSL				
MR-4-02	Mean Time to Repair - Loop Trouble	UNE	2Wire x DSL	P	U	DSL				
MR-4-02	Mean Time to Repair - Loop Trouble	UNE	wire xdsl line sharing/split	P	U	DSL				
MR-4-03	Mean Time to Repair - CO Trouble	UNE	2Wire Digital	P	U	DSL				
MR-4-03	Mean Time to Repair - CO Trouble	UNE	2Wire x DSL	P	U	DSL				
MR-4-03	Mean Time to Repair - CO Trouble	UNE	wire xdsl line sharing/split	P	U	DSL				
MR-4-03	Mean Time to Repair - CO Trouble	UNE	2Wire Digital	P	U	DSL				
MR-4-03	Mean Time to Repair - CO Trouble	UNE	2Wire x DSL	P	U	DSL				
MR-4-03	Mean Time to Repair - CO Trouble	UNE	wire xdsl line sharing/split	P	U	DSL				
MR-5-01	% Repeat Reports with 30 Days	Resale	POTS	P	U	Resale				
MR-5-01	% Repeat Reports with 30 Days	Resale	Specials - Total	P	U	Resale				
MR-5-01	% Repeat Reports with 30 Days	UNE	POTS	P	U	UNE				
MR-5-01	% Repeat Reports with 30 Days	UNE	Specials - Total	P	U	UNE				
MR-5-01	% Repeat Reports with 30 Days	UNE	2Wire Digital	P	U	DSL				
MR-5-01	% Repeat Reports with 30 Days	UNE	2Wire x DSL	P	U	DSL				
MR-5-01	% Repeat Reports with 30 Days	UNE	wire xdsl line sharing/split	P	U	DSL				
MR-5-01	% Repeat Reports with 30 Days	Intercom.	Intercom.	P	U	Intercom.				
MR-5-01	% Repeat Reports with 30 Days	UNE	2Wire x DSL	P	U	DSL				
MR-5-01	% Repeat Reports with 30 Days	UNE	2Wire Digital	P	U	DSL				
MR-5-01	% Repeat Reports with 30 Days	UNE	2Wire x DSL	P	U	DSL				
MR-5-01	% Repeat Reports with 30 Days	UNE	wire xdsl line sharing/split	P	U	DSL				
MR-1-03	# of Final Trunk Groups Blocked 2 Months	Intercom.	Final Trunks	B	M	Final Trunks				
MR-1-03	# of Final Trunk Groups Blocked 2 Months	Intercom.	Final Trunks	B	M	Final Trunks				
NP-2-01	% On Time Responses - Collocation Request - Physical	Collocation	New	B	U	Collocation				4 combined for PAP purposes
NP-2-01	% On Time Responses - Collocation Request - Physical	Collocation	New	B	U	Collocation				4 combined for PAP purposes
NP-2-02	% On Time Responses - Collocation Request - Virtual	Collocation	New	B	U	Collocation				
NP-2-02	% On Time Responses - Collocation Request - Virtual	Collocation	New	B	U	Collocation				
NP-2-05	% On Time - Physical	Collocation	New	B	M	Collocation				
NP-2-05	% On Time - Physical	Collocation	New	B	M	Collocation				
NP-2-06	% On Time - Virtual	Collocation	New	B	M	Collocation				
NP-2-06	% On Time - Virtual	Collocation	New	B	M	Collocation				

Metric #	Metric	Service	Product	Parity (P) or Benchmark (B)	M/U	MOE	Critical Measures	Special Provisions	CCAP	Comments
NP-2-07	Average Delay Days - Physical	Colocation	New	B	U		Colocation			4 combined for PAP purposes
NP-2-07	Average Delay Days - Physical	Colocation	Augment	B	U		Colocation			
NP-2-08	Average Delay Days - Virtual	Colocation	New	B	U		Colocation			
NP-2-08	Average Delay Days - Virtual	Colocation	Augment	B	U		Colocation			
BI-1-02	% DUF in 4 Business Days	DUF		B	M	Resale	UNE			
BI-3-04	Billing Claims Acknowledged Within Two Business Days	BI		B	U			BILLING		
BI-3-05	Billing Claims Resolved Within 28 Calendar Days after Ack.	BI		B	U			BILLING		

Maine Small Sample Size Tables for Benchmark Measures:

For Standards with 95% Benchmark

% table		Performance Score		
Sample Size	Zero Weight	0	-1	-2
1	0.00%	100.00%		
2	50.00%	100.00%	0.00%	
3	66.67%	100.00%	33.33%	0.00%
4	75.00%	100.00%	50.00%	25.00%
5	80.00%	100.00%	60.00%	40.00%
6	83.33%	100.00%	66.67%	50.00%
7	85.71%	100.00%	71.43%	57.14%
8	87.50%	100.00%	75.00%	62.50%
9	88.89%	100.00%	77.78%	66.67%
10	90.00%	100.00%	80.00%	70.00%
11	90.91%	100.00%	81.82%	72.73%
12	91.67%	100.00%	83.33%	75.00%
13	92.31%	100.00%	84.62%	76.92%
14	92.86%	100.00%	85.71%	78.57%
15	93.33%	100.00%	86.67%	80.00%
16	93.75%	100.00%	87.50%	81.25%
17	94.12%	100.00%	88.24%	82.35%
18	94.44%	100.00%	88.89%	83.33%
19	94.74%	100.00%	89.47%	84.21%
20+		95.00%	90.00%	< 85.00%

For Standards with 90% Benchmark

% table		Performance Score		
Sample Size	Zero Weight	0	-1	-2
1	0.00%	100.00%		
2	50.00%	100.00%	0.00%	
3	66.67%	100.00%	33.33%	0.00%
4	75.00%	100.00%	50.00%	25.00%
5	80.00%	100.00%	60.00%	40.00%
6	83.33%	100.00%	66.67%	50.00%
7	85.71%	100.00%	71.43%	57.14%
8	87.50%	100.00%	75.00%	62.50%
9	88.89%	100.00%	77.78%	66.67%
10 +		90.00%	80.00%	< 70.00%

For Standards with 85% Benchmark

% table		Performance Score		
Sample Size	Zero Weight	0	-1	-2
1	0.00%	100.00%		
2	50.00%	100.00%	0.00%	
3	66.67%	100.00%	33.33%	0.00%
4	75.00%	100.00%	50.00%	25.00%
5	80.00%	100.00%	60.00%	40.00%
6	83.33%	100.00%	66.67%	50.00%
7		85.00%	71.43%	57.14%
8		85.00%	75.00%	62.50%
9		85.00%	77.78%	66.67%
10		85.00%	80.00%	70.00%
11		85.00%	80.00%	72.73%
12 +		85.00%	80.00%	< 75 %

For Standards with 80% Benchmark

% table		Performance Score		
Sample Size	Zero Weight	0	-1	-2
1	0.00%	100.00%		
2	50.00%	100.00%	0.00%	
3	66.67%	100.00%	33.33%	0.00%
4	75.00%	100.00%	50.00%	25.00%
5		80.00%	60.00%	40.00%
6		80.00%	66.67%	50.00%
7		80.00%	71.43%	57.14%
8		80.00%	75.00%	62.50%
9		80.00%	75.00%	66.67%
10 +		80.00%	75.00%	< 70 %

Attachment D

For each month of the first six months the PAP is in effect, Verizon Maine will provide the Commission, in an electronic medium, the raw data (also known as flat files) from which the provisioning and maintenance portions of the aggregate and per Maine CLEC wholesale carrier-to-carrier service quality reports were generated. Verizon Maine will also provide the Commission, in an electronic medium, raw data files regarding the other domains in the carrier-to-carrier guidelines (i.e., pre-ordering, ordering, network performance, billing, and operator services, aggregate and per CLEC); provided the requirements of this paragraph do not cause undue burden because of technical impracticability or other relevant grounds. After the six months' of flat files are provided, Verizon Maine will retain the raw data for a period of one year after the close of each reporting month, and will make such raw data available to the Commission upon request.

The raw data that Verizon Maine will provide constitutes competitively-sensitive information concerning the commercial activity of Verizon Maine's wholesale and retail customers. Accordingly, Verizon Maine will submit all raw data described here to the Commission under seal. The Commission shall maintain any and all reports and raw data submitted under seal in non-public files, will otherwise maintain the confidentiality of such reports and data, and will disclose such reports and data only to Commission officials, employees, or contractors with a need for access to such reports and data for official purposes.

Verizon New England Inc.
d/b/a Verizon ME

2. Unbundled Dark Fiber

2.1 General

2.1.1	Description
A.	Dark Fiber provides a TC with an unlit, continuous fiber optic strand within an existing, in-place Telephone Company fiber optic cable sheath solely for use in the provision of telecommunications services.
1.	A strand is not considered continuous if splicing is required to provide fiber continuity between locations except as provided for in 2.1.1.B.2.b. following.
2.	A dark fiber UNE consists of two fiber strands.
B.	The Telephone Company provides access to the following types of dark fiber.
1.	Loop Dark Fiber — is provided between the TC's collocation arrangement in the Telephone Company's central office and the end user's premises in the same serving wire center.
2.	IOF Dark Fiber — is provided between TC collocation arrangements in Telephone Company central offices or between such arrangements and the TC's central office.
a.	Where a direct IOF dark fiber route (i.e., span between point A and point Z with no intermediate offices) is not available, the Telephone Company will provide, where available, dark fiber via an indirect route that passes through no more than two intermediate central offices and where the total distance of the dark fiber combined via such intermediate cross connections does not exceed 20 miles.
b.	Collocation for IOF dark fiber at an intermediate office is not required where the Telephone Company can provide intermediate cross connections between fiber distribution frames or at any other technically feasible point in the intermediate office(s).
C.	Access to dark fiber is available only at a pre-existing Telephone Company accessible terminal such as a fiber distribution frame or a fiber patch panel.
D.	Dark fiber is only available where in-place, spare facilities exist. The Telephone Company will not construct new or additional facilities and will not introduce additional splice points to accommodate dark fiber requests.
E.	A dark fiber loop and dark fiber IOF will be offered to TCs in the condition that it is available in the Telephone Company's network at the time that the TC submits its request (i.e., "as is"). Dark fiber, where available, conformed to those Telephone Company standard transmission characteristics in place at the time the fiber was installed. The Telephone Company does not guarantee that the transmission characteristics of dark fiber will remain constant over time. The Telephone Company will not re-terminate or re-splice fibers in order to improve transmission characteristics. The TC assumes all risks associated with the unforeseen introduction of future splices on dark fiber. The Telephone Company shall not be required to convert lit fiber to a dark fiber loop or dark fiber IOF for the TC's use.
F.	Spare wavelengths on fiber strands, where Wave Division Multiplexing (WDM) or Dense Wave Division Multiplexing (DWDM) equipment is deployed, are not considered to be dark fiber loops or dark fiber IOF, and, therefore, will not be offered to TCs as dark fiber loops, or dark fiber IOF.
G.	Fiber that has been assigned to fulfill a customer order or for maintenance purposes will not be offered to TCs as dark fiber loops or dark fiber IOF.
H.	The Telephone Company shall not be required to lease to TCs dark fiber pairs as unbundled dark fiber loops or dark fiber IOF that the Telephone Company has allocated for another TC (e.g., they have been installed or allocated to serve a particular TC in the near future), or allocated for growth or survivability in a particular part of its network as demonstrably necessary to meet its individual short-term needs.

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Edward B. Dinan

President-ME

Docket No.

Verizon New England Inc.
d/b/a/ Verizon ME

2. Unbundled Dark Fiber

(N)

2.1 General

2.1.1 Description

- | | |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| I. | Dark fiber is provided subject to the availability of facilities on a first-come, first-served basis. Reservations for dark fiber are not accepted. |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------|

2.1.2 Ordering Conditions

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|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A. | Prior to ordering a dark fiber UNE, a TC must submit a dark fiber inquiry form to have the Telephone Company conduct a review of its existing cable records to determine whether spare dark fiber is available. Written inquiries for a dark fiber UNE must designate the two locations (i.e., A and Z points) between which dark fiber is desired and the quantity of fiber pairs requested. Additional locations require additional inquiries. The Telephone Company will respond to dark fiber inquiries in writing generally within 15 business days except that for voluminous requests or large, complex projects, the Telephone Company reserves the right to negotiate a different interval. |
| 1. | If the records indicate that the requested quantity of spare dark fiber exists over a direct or indirect route, the Telephone Company will notify the TC and provide the estimated mileage and, if applicable, the number of intermediate central offices. This does not constitute a reservation and the Telephone Company does not guarantee that spare dark fiber will be available at the time the TC places an order. |
| 2. | If the records indicate that the requested quantity of dark fiber between the A and Z points is not available over the direct route or up to two alternate indirect routes, the TC may request cable documentation or a fiber map, as described in Section 2.1.3.A.1. following (Additional Engineering Services). |
| B. | The TC may place an order for a dark fiber UNE via an ASR any time following completion of the inquiry. |

2.1.3 Additional Engineering Services

- | | |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A. | At the option of the TC, the following additional engineering services regarding dark fiber are available. The TC will be billed charges as detailed in Part M, Section 2.1.1. following. |
| 1. | Cable Documentation -- If a dark fiber inquiry reveals that there is no dark fiber available, the Telephone Company will, upon separate request from the TC, provide the TC with written documentation and a fiber map within 30 days of the request. The documentation will provide the following information: <ul style="list-style-type: none"> • A map (hand drawn, if necessary) showing the spans along the direct route and two (2) alternate routes (where available) and indicating which spans have spare fiber, no available fiber, and construction jobs planned for the next year or currently in progress with the estimated completion dates; • The total number of fiber sheaths and strands between points on the requested routes; • The number of strands currently in use or assigned to a pending service order; • The number of strands in use by other carriers; • The number of strands assigned to maintenance; • The number of spare strands; and • The number of defective strands. |

(N)

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2. Unbundled Dark Fiber

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2.1 General**2.1.3 Additional Engineering Services****2. Field Survey**

a. **Option 1 -- Records indicated no spare fibers:** If the dark fiber records review indicated that spare fiber is not available, the TC may request that the Telephone Company perform a field check to verify that no spare fibers are available. A technician will be deployed to ensure the fiber matches the inventory records for in use, defective, and maintenance fibers. If the records do not match, the Telephone Company will inform the TC that fiber is available and will update its fiber inventory records. The TC will be charged time and materials for the field survey.

b. **Option 2 -- Records indicated spare fiber available:** If the dark fiber records review indicated that spare fiber is available, the TC may request that the Telephone Company perform a field survey to ensure that such fiber pairs are available (i.e., not defective and not been used by field personnel for prior emergency restoration activity) and to perform transmission loss test(s). The test results will be documented and provided to the TC. The TC will be charged time and materials for the field survey.

3. **Testing** -- After a dark fiber circuit is provisioned, the TC may request testing of the dark fiber circuit to determine actual transmission characteristics. If the TC subsequently determines that the dark fiber circuit provided by the Telephone Company is not suitable, it must submit a request to disconnect the dark fiber circuit. The TC will be charged time and materials for the testing.

4. **Serving Wire Center Fiber Layout Map** -- A TC may request a fiber layout map for a wire center for preliminary design purposes only. Fiber layout maps are based upon the Telephone Company's existing records and are provided subject to a proprietary agreement. The map will show the routes within the wire center where there are existing Telephone Company fiber cable sheaths. The TC will be charged time and materials for the fiber layout map.

5. **Cleaning Connectors** -- A TC may request that the Telephone Company clean the connectors on an unbundled dark fiber network element in order to remove non-embedded contaminants. The TC will be charged time and materials for all work performed related to cleaning connectors.

6. **Retrofitting Connectors** -- A TC may request that the Telephone Company retrofit older connectors on an unbundled dark fiber network element with the Telephone Company's currently approved connectors in order to try to improve the transmission characteristics of the network element. The Telephone Company will not retrofit older connectors if there is a risk of disrupting existing fiber optic services on the same ribbon. As standard business practice calls for all connectors in a ribbon to be retrofitted at the same time, the requesting TC will be charged time and materials to retrofit every connector on a ribbon and for all work performed related thereto, regardless of who uses the individual strands.

(N)

Verizon New England Inc.
d/b/a/ Verizon ME

2. Unbundled Dark Fiber

2.2 Responsibility of the Telephone Company

2.2.1	Description
A.	The Telephone Company does not guarantee or make any warranty with respect to the accuracy or completeness of its cable records.
B.	Where dark fiber terminates in a location other than a Telephone Company wire center, the Telephone Company will place a jumper cable connecting the unbundled dark fiber on the Telephone Company's hard termination point to the TC's fiber patch panel.
C.	Where dark fiber terminates at a collocation arrangement, the Telephone Company will place a jumper cable connecting the unbundled dark fiber on the Telephone Company's fiber distribution frame to the TC's POT bay.
D.	In the event the Telephone Company must perform emergency cable restoration to its facilities, all efforts will be made to restore the TC's leased unbundled dark fiber pairs in the same manner as other fibers in the same cable sheath using the Telephone Company's standard restoration procedures.
E.	The Telephone Company reserves the right to petition the Commission for relief of its obligation to provide dark fiber if it believes a TC request would strand an unreasonable amount of fiber capacity or would result in service disruption or degradation of service to other customers.
F.	The Telephone Company reserves the right to revoke unbundled dark fiber upon a showing of need to the Commission (e.g., a showing of impairment from meeting a legal obligation) and twelve (12) months advanced written notice to the TC.
G.	The Telephone Company reserves the right to revoke unbundled dark fiber upon a showing to the Commission that the TC underutilized dark fiber in any 12-month period.
H.	The Telephone Company uses the same methods, procedures, and practices to maintain TC fibers as it does for its own fibers. If an entire ribbon degrades and the Telephone Company would, in the ordinary course of business, repair the fiber, the Telephone Company will repair all of the strands in the ribbon, regardless of whether the fibers are being used by TCs or the Telephone Company.

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2. Unbundled Dark Fiber

(N)

2.3 Responsibility of the TC

2.3.1	Description
A.	The TC is responsible for determining whether the transmission characteristics of the dark fiber provided by the Telephone Company will accommodate its requirements.
B.	The TC is responsible for obtaining any governmental or private property permit, easement or other authorization or approval required for access to dark fiber, such as to open manhole covers.
C.	Establishment of applicable fiber optic transmission equipment needed to power unbundled dark fiber in order to transmit information is the responsibility of the TC.
D.	The TC assumes all risks associated with the unforeseen introduction of future splices on dark fiber.
E.	The TC is responsible for establishing a fiber patch panel which will serve as the demarcation point when dark fiber terminates in a location other than a Telephone Company wire center.
F.	The TC is responsible for ensuring that appropriate cross connects and POT bay terminations are in place prior to submitting an order for unbundled dark fiber.
G.	The TC shall commence the intended use of the requested dark fiber within a reasonably prompt period of time from the date of its receipt as an unbundled network element. Commencement of intended use means completion of all preparations rendering the dark fiber capable of providing the planned service offering to customers. If the TC does not commence the intended use of the requested dark fiber within a reasonably prompt period, any carrier may petition the Commission to consider that the TC is reserving dark fiber that is not demonstrably necessary to meet its short-term service needs.

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2. Unbundled Dark Fiber

2.4 Application of Rates and Charges

2.4.1 NRCs	
A.	The following NRCs apply as appropriate (refer to Part A, Section 3).
1.	Service Order (on a standard basis or on an expedited basis, as appropriate)
2.	Service Connection-CO Wiring (on a standard basis or on an expedited basis, as appropriate)
3.	Service Connection-Other (on a standard basis or on an expedited basis, as appropriate)
4.	Installation Dispatch Out (on a standard basis or on an expedited basis, as appropriate)
5.	Customer Not Ready – In Charge
6.	Customer Not Ready – Out Charge
7.	Customer Misdirect – In Charge
8.	Customer Misdirect – Out Charge
9.	Cancellation Charge
10.	Service Date Change
11.	Record Changes
B.	Other NRCs
1.	Records Review Charge -- Applies per unbundled dark fiber inquiry request.
2.	Cable Documentation -- Applies per request.

2.4.2 Monthly Rates	
A.	Mileage Measurement -- Mileage will be measured using the V&H coordinates method between the two locations as set forth in the NECA Tariff FCC No. 4. Any fractional unit will be rounded up to the next higher unit before applying rates.
B.	Dark Fiber IOF Mileage -- Applies on a per mile basis, per fiber pair, when IOF dark fiber is between two Telephone Company offices. A minimum of one mile applies.
C.	Dark Fiber Loop Mileage -- Applies on a fixed and a per quarter mile basis, per fiber pair. A minimum of one-quarter mile applies.
D.	Dark Fiber Channel Termination Rate -- Applies on a fixed and per quarter mile basis, per fiber pair, when IOF dark fiber is between a Telephone Company office and a TC office within the same serving wire center. A minimum of one-quarter mile applies.
E.	Serving Wire Center Rate -- Applies per fiber pair, for each end originating or terminating at a Telephone Company office.
F.	Intermediate Office Charge -- Applies per fiber pair, per intermediate office.

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Verizon New England Inc.
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2. Unbundled Dark Fiber

2.4 Application of Rates and Charges

2.4.3 Time and Materials

- | | |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A. | Time and Materials rates and charges apply as follows: |
| 1. | When a TC requests a field survey. |
| 2. | When a TC requests testing. |
| 3. | When a TC requests a fiber layout map. |
| 4. | When a TC requests the Telephone Company to clean connectors, per connector cleaned. |
| 5. | When a TC requests the Telephone Company to retrofit connectors, per connector upgraded. |
| B. | Before undertaking any work on a time and materials basis, the Telephone Company will provide the TC with a written estimate of the time and cost associated for the requested work. The Telephone Company will proceed with the work only upon receipt of the TC's written authorization and full payment of the estimated charges. |

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President-ME

2. Rates and Charges

(T)

2.1 Unbundled Dark Fiber

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2.1.1 Unbundled Dark Fiber				
ID	Service Category		Rate	USOC
	Records Review	NRC – Per Request	324.00*	NR9H8
	Service Order Charge	NRC – IOF and Loop, Per request	21.49	NRBW5
	Service Connection – CO Wiring	NRC – Per pair, Per wire center IOF	14.01	NR94L
		NRC – Per pair, Per wire center loop	12.67	NR93Q
	Service Connection - Other	NRC – Per pair, Per wire center IOF	73.55	NR94G
		NRC – Per pair, Per wire center loop	68.51	NR93R
	Installation Dispatch	NRC – IOF and Loop, — Per TC CO/POP	50.05	NR9HX
	Service Date Change	NRC	3.76	REAK4
	Service Order Charge - Expedited	NRC – IOF and Loop, Per request	31.64	NR9H7
	Service Connection – CO Wiring Expedited	NRC – Per pair, Per wire center IOF	19.75	NR94T
		NRC – Per pair, Per wire center loop	17.85	NR9HV
	Service Connection – Other Expedited	NRC – Per pair, Per wire center IOF	94.11	NR94P
		NRC – Per pair, Per wire center loop	94.99	NR9HW
	Installation Dispatch - Expedited	NRC – IOF and Loop — Per TC CO/POP	66.28	NR9H9
	Cable Documentation	NRC – Per request – IOF	132.02*	NRBW4
		NRC – Per request – Loop	132.02*	NRBW4
	Customer Not Ready – In Charge	NRC – Per Order – Per Occasion	27.08	
	Customer Not Ready – Out Charge	NRC – Per Order – Per Occasion	27.08	
	Customer Misdirect – In Charge	NRC– Per Occasion	26.43	
	Customer Misdirect – Out Charge	NRC- Per Occasion	51.83	
	Record Changes	NRC - Per Request	3.76	

(N)

*Interim rate (subject to adjustment prospectively on Commission approval of final rate)

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2. Rates and Charges

2.1 Unbundled Dark Fiber

2.1.1 Unbundled Dark Fiber				
ID	Service Category		Rate	USOC
	Serving Wire Center Charge	Monthly – per pair, per wire center	12.58	SP1DX
	IOF Channel Termination	Monthly – Fixed – Per pair	9.64	TUGSX
		Monthly – Per ¼ mile – Per pair	10.40	ULN1A
	IOF Mileage	Monthly – Per pair – Per mile	41.61	1UKTS
	Loop	Monthly – Fixed – Per pair	4.15	ULPFX
		Monthly – Per ¼ mile – Per pair	13.78	ULO6A
	Intermediate Office Charge	Monthly- Per pair- Per intermediate office	33.75*	UCXPX
	Other	Time and Materials – Network transport engineering – Planning – Per hour or fraction thereof – Per Occasion	51.21	
		Time and Materials – Network transport engineering – Planning – Expedited – Per hour or fraction thereof – Per Occasion	69.35	
		Time and Materials – Network transport engineering – Design – Per hour or fraction thereof – Per Occasion	51.21	
		Time and Materials – Network transport engineering – Design – Expedited – Per hour or fraction thereof – Per Occasion	69.35	
		Time and Materials – Outside Plant operations – Per hour or fraction thereof – Per Occasion	48.78	
		Time and Materials – Outside plant operations – Expedited – Per hour or fraction thereof – Per Occasion	65.75	
		Time and Materials – CO frame technician – Per hour or fraction thereof – Per Occasion	39.48	
		Time and Materials – CO frame technician – Expedited – Per hour or fraction thereof – Per Occasion	55.95	

*Interim rate (subject to adjustment prospectively on Commission approval of final rate)

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